



JOB POSITION: **REPAIR TECHNICIAN**  
JOB LOCATION: **RIDGEFIELD, NJ 07657**

**Spreengs is hiring!**

We have an opening for a technician in our repair and assembly department. We do not expect applicants to have experience in our field, you will be trained. Experience in computer and/or cell phone repair is a requirement.

**Responsibilities:**

- Diagnose, troubleshoot, solder and repair devices
- Provide recommendations for problem resolution
- Explain complex technical issues to customers in a non-technical, simple to understand manner
- Provide repair and replacement estimates to customers
- Ensure that all repairs meet or exceed Spreengs quality standards
- Handle customers in a friendly manner and maintain a positive work environment
- Answer phone calls with a professional, courteous and friendly demeanor
- Ensure that customers have an enjoyable experience by providing superior customer service and exceeding customer expectations
- Keep track of all devices and inventory
- Maintain the cleanliness and professional appearance of the work environment

**Basic Qualifications:**

- Experience in soldering and repair
- Outstanding customer service skills
- Excellent technical, problem solving, and analytic skills
- Exceptional organizational skills
- Strong written and oral communication skills
- Proficient in Microsoft Windows & Office
- Work well in team environment
- Ability to work flexible hours, including weekends and holidays

**Preferred Qualifications:**

- High school diploma or GED
- A+ Certification
- Apple Certified Macintosh Technician (ACMT)
- Experience repairing electronics, computers, smartphones, PC/MACs, and game consoles
- Technical degree or certification in Electronics or Consumer Electronics
- Previous experience working at retail electronics store or repair center

**Note:** The above statements are intended to describe the general nature and level of work being performed by people assigned to this job. They are not intended to be an exhaustive list of all duties, responsibilities, and skills required of personnel so classified, and they may change at any time.

PLEASE REPLY WITH RESUME.

Job Type: Full-time or Part-time